



## Provider Communication

<b>Subject:</b> Web Maintenance in December	<b>Priority:</b> <b>High</b>
<b>Date:</b> December 2, 2004	<b>Message ID:</b> ACSBNR-12022004-2

### *Dear Provider:*

This message is to advise of you two major maintenance outages on the GHP Web Portal during December. We are providing you with this information so you may plan your work around the maintenance periods.

On Sunday, December 5, from 7:00 a.m. until 11:00 a.m., the Georgia Technology Authority will be performing maintenance on the Georgia data network. During this time period, the GHP Web Portal will be sporadically unavailable for periods of approximately five minutes.

On Thursday, December 16, beginning at 8:00 p.m. and continuing through Friday December 17 at 5:00 a.m., ACS will be performing additional software upgrades. During this time period, the GHP Web Portal will be unavailable to all users. A Web page will be displayed advising visitors to the site that the portal is currently unavailable.

We apologize for the inconvenience, and ask for your patience while GTA and ACS perform these upgrades to ensure that the portal is operating with the most recently available technology.

Thank you for your continued participation in the Georgia Medicaid and PeachCare for Kids programs.